A Service Establishment Fee of \$30 will be added to the first statement for each new account or re-opening of an existing account



Email: serviceapp@lathropirrigation.com

Date Service Needed:

\_\_\_\_\_\_ (please allow three days for your request to be processed or an \$80 fee may be charged)

# APPLICATION FOR RESIDENTIAL SERVICE TERMS AND CONDITIONS

## APPLICANT AND CO-APPLICANT RESPONSIBILITIES:

I hereby request electric service to the address provided on page 1, agree to provide Lathrop Irrigation District ("LID") valid information as requested and required by LID to complete and process my application for service, agree to pay any and all applicable charges relating to my account, and abide by all LID rules, regulations, policies, and procedures relating to my account, including without limitation these terms and conditions ("Terms and Conditions"). I owe no monies to LID either directly or indirectly under the above name or any other name in which arrangements for payment in full have not been made. Service will only be connected once prior account balances have been paid.

I understand that it is my responsibility to notify LID if I no longer wish to receive service. I further acknowledge that I am required to provide a written request to LID to terminate service no less than 2days prior to termination of service. I understand my account will continue to be billed for service until such written notification has been received and processed by LID. I further agree to pay all amounts owed on my account to LID in accordance with LID rules, regulations, policies, and these Terms and Conditions

I understand LID reserves the right to refuse or discontinue service at any time if I do not (1) provide LID with all information needed to complete and process my application for service; and (2) agree to abide by LID rules, regulations, policies, procedures, and Terms and Conditions, including without limitation paying all applicable charges related to my account. I further acknowledge LID reserves the right to refuse or discontinue my service if I provide any false information or misrepresentations to LID relating to my application or account.

I understand that if I am receiving more than one LID service, any or all LID services may be discontinued when any service, regardless of location, is discontinued for non-payment.

#### **APPLICATION REQUIREMENTS:**

If Applicant is a homeowner, Applicant shall provide proof of home ownership for the service address, which includes: Applicant's property tax statement, Deed, or title company policy page with the service address and Applicant's name as owner, and other documents as authorized by LID. Applicant's service will not be transferred or connected until Applicant's application is complete, including without limitation providing LID with Applicant's proof of ownership documents (processing time will be a minimum of 1-3 business days).

If Applicant is a renter or someone other than the legal owner of the property, Applicant must provide a signed copy of Applicant's current rental/lease agreement or other verifiable written authorization for the service address. Applicant's service will not be transferred or connected until Applicant's application is complete, including without limitation providing LID with Applicant's current rental/lease agreement (processing will be a minimum of 1-3 business days).

#### **DEPOSIT REQUIREMENTS:**

- ➤ Upon application for service and thereafter in the event customer's account is disconnected for nonpayment, determination for deposit will be based on the Applicant's and Co-Applicant's current credit history, credit report, and the credit agency's evaluation of Applicant and Co-Applicant's credit risk "Credit Evaluation"). The deposit minimums may be as follows, depending on Applicant and Co-Applicant's Credit Evaluation: Residential Deposit minimum \$200 and Commercial Deposit \$300. If the Applicant and Co-Applicant qualify as a minimum credit risk to LID, a deposit will be waived, but may be later required for nonpayment on a customer's account. All deposits must be paid prior to service being connected.
- ➤ Deposits will be kept for a minimum of 12 months. If LID determines Applicant and Co-Applicant no longer present a credit risk after 12 consecutive months of no Delinquent payments (a payment that is received more than 25 days after the statement date), LID may credit customer's deposit to the customer's account. Customer's deposit will be applied to any outstanding balances when the account is closed at the customer's request and any excess deposit funds will be refunded to client in the form of a check payable to the primary applicant.
- > If the customer's deposit has already been credited back to the customer's account and the service is disconnected for nonpayment of customer's account, a new deposit will be required and the customer must pay the entire account balance prior to service being reconnected. At this time, customer may be required to provide LID with new Applicant and Co-Applicant information as requested by LID. LID may determine the new deposit amount based on a new Applicant and Co-Applicant Credit Evaluation.

#### ADDITIONAL FEES:

- A Service Establishment Fee will be charged for each meter \$30 during LID business hours or \$80 during LID business hours with less than three hours' notice. If a field person and truck are required to restore service during non-business hours a minimum fee of \$300 will be charged.
- ➤ A Disconnection Fee of \$75.00 will be charged to a customer's account after shutoff for delinquent or non-payment accounts. Turn on or reconnection of service will not occur outside of LID business hours)

By submitting my application, I am acknowledging that I have read and agree to the Terms and Conditions set forth in this application. I authorize Lathrop Irrigation District ("LID") to process my personal information for identity verification for the purposes relating to my account with LID at any time and understand I must provide a complete application with valid information to LID for processing. I agree LID may require additional information from me, including without limitation Co-Applicant information. I further authorize LID to conduct a credit evaluation, including without limitation a credit check, to determine eligibility for a waiver of the required deposit(s) in accordance with applicable LID policies. By providing the telephone numbers and email addresses in this application, I consent to receiving text, autodialed and prerecorded voice message calls from LID or its 3<sup>rd</sup> party debt collector at that numbers or email addresses provided.

### Lathrop Irrigation District Privacy Notice and Credit Consent

By applying for utility service, I understand that I have initiated a business transaction, which permits the Lathrop Irrigation District and its affiliates, successors and assigns ("LID"), to access, collect, maintain and disclose certain consumer report(s) relating to my/our personal information. I understand a consumer report may include, but not be limited to, any information bearing on my credit worthiness, credit standing, or credit capacity.

I further acknowledge, understand, and agree LID:

- May collect and retain private personal information about its customers from (a) information received from its customers on applications or other forms; (b) information received relating to customer accounts with LID and/or other third parties; and (c) information received from any consumer reporting agencies.
- 2. May disclose all of the information that it collects about customers while they are an Applicant, customer, or former customer, to its affiliates and any related company or agency.
- 3. May disclose private personal information about me/us to any of the following parties: (a) financial service providers like banks, credit unions and other financial institutions; or (b) non-financial institutions such as water, gas and electric companies, and other entities such as insurance companies, governmental agencies, or other entities permitted or required to disclosures of such information by law.

LID will restrict disclosure of customer private personal information to those LID employees who require access to such information to provide products and/or services to LID's customers.

I agree, in order for us to service your account or to collect any amounts I may owe, LID may contact me by telephone at any telephone number associated with my account, including wireless telephone numbers which could result in charges to me. I further agree LID may also contact me by sending text messages, auto dialers or emails, using any email address you provided to LID, which methods of contact include without limitation pre-recorded or artificial voice messages and/or the use of an automatic dialing device. I have read this disclosure and agree that Lathrop Irrigation District may contact me as described in this consent.

By submitting my application, I certify that I have read this Lathrop Irrigation District Privacy Notice and Credit Consent and acknowledge we knowingly and voluntarily agree to all of its terms and conditions.